

CARELINE MANAGER - Ref. 1185

£21,993 to £24,048 + Essential Car User Allowance

Are you looking for a challenge? Do you want to be part of an excellent team? If you have answered yes, this could be the position for you.

Our Control Centre provides a 24-hour monitoring service to more than 700 sheltered housing clients and 950 dispersed alarm clients who live within the South Beds area. We also provide an emergency telephone service for all of the council's out of hours emergency services.

We have recently been pre-audited for The Association of Social Alarms Providers (ASAP), accreditation on part 1 and 2 of the code of practice. Our aim is to achieve full accreditation in all 3 parts of the code, a nationally recognised standard of excellence.

We are looking for someone who is committed to a high level of customer care who can manage the day to day operations of the Control Centre and the Careline service. You will also need to have the ability and ambition to develop and market the Careline alarm service as widely as possible to expand the current client base.

You must be reliable and capable of responding effectively to emergencies and have a thorough knowledge and understanding of warden call/dispersed alarm equipment. Team leadership and management experience and the ability to communicate effectively both verbally and in writing at all levels are also key requirements.

Our benefits include: generous holiday entitlement, flexible working hours, final salary pension scheme, leisure centre discount, on-site restaurant and training opportunities.

This post is exempt from the Rehabilitation of Offenders Act 1974. Applicants will therefore be required to complete a Criminal Record Check before an appointment is made.

The closing date for this position will be 26 March 2004.

"Committed to being an Equal Opportunities Employer"

Application forms available from

Human Resources, South Bedfordshire District Council,
The District Offices, High Street North, Dunstable, Beds LU6 1LF
Please quote ref no 1185. We cannot accept CVs.

www.southbeds.gov.uk



INVESTOR IN PEOPLE



**24 HOUR JOB LINE
01582 474 147**

**human.resources@southbeds.gov.uk
opportunities in our community**

